



YTL Land & Development Berhad

(formerly known as Taiping Consolidated Berhad)
(Company No: 1116-M)

IntSoft Solutions Sdn Bhd
13-1 Jalan Ara SD 7/3A
Bandar Sri Damansara
52200 Kuala Lumpur

Attention: Ms. Khor Kui Kheng

Dear Sir,

Re: Letter of Appreciation

We have cooperated for a long time and I sincerely think that you and your fellow staff have done a very good job as an Information Technology service provider in the property industry. On behalf of YTL groups of companies, I would like to express our appreciation to you for your continuous commitment and support to us.

All the systems have been working fine and reliable all the while. Though, there are been some hiccups once in a while, the support and technical team never let us down. That's something special when comparing your company with other software vendors. Your commitment, trust and goodwill certainly bind us to you. I know that the users here request a lot changes and like to customize reports but they did it due to management requirements. Nevertheless, you never let them down too and fulfill their needs without any cost. Again, this is something extraordinary for your company to practice especially when the country economy is not doing well.

Besides, credits should be given to your team too for being professional and committed to their duties and our users. Without a doubt, our cooperation with you has been overwhelming and you have provided us with software solutions at reasonable price and without hidden cost.

Once again, thank you for very much for the service that you have provided to us. We look forward to our continued relationship.

Yours faithfully,
For and on behalf of
YTL LAND & DEVELOPMENT BHD

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